

## **HELP! A tree has Fallen!**

1. *What should I do?*

IF POWER LINES ARE INVOLVED, **STAY AWAY** and keep others away. Call 911 and Duke Power 1-800-419-6356

2. *Who owns the tree?*

Know where your property lines are. If you are uncertain where the rights of way are located – both town and power line – or where your neighbor’s property line is located, call the Town of Montreat Public Works department, 828-669-8002, during regular business hours.

3. *A tree has fallen across a public roadway. What should I do?*

Call the Town of Montreat Public Works Department, 828-669-8002, during business hours or the non-emergency police number after hours and weekends, 828-250-6670; the police will call the town’s public works department. The Public Works department will clear public roads. Individual home owners are responsible for private driveways.

4. *A tree has fallen on my car or house. What should I do?*

IF POWER LINES ARE INVOLVED, **STAY AWAY** and call 911 and Duke Power 1-800-419-6356. If no power lines are involved, call the non-emergency police number, 828-250-6670, Duke Power, 1-800-419-6356, and your insurance company.

5. *There is a dangerous tree on my property, or my neighbor’s property, what should I do?*

Know where your property lines are. You are responsible for removing dangerous trees on your own property. If the dangerous tree is on your neighbor’s property, notify them of the danger. Your neighbor and your neighbor’s insurance company will then be responsible for any liability that may occur. You must notify them **before** something occurs. Take pictures.

6. *There is a dangerous tree on town right of way. What should I do?*

Notify the Town of Montreat Public Works Department, 828-669-8002, during regular working hours, or the non emergency police number, 828-250-6670, if it is after hours or the weekend. Again, know where your property lines are. Mark the tree and your property line corners in order to help identify that the tree is on town right of way.